



The Philadelphia Protestant Home
ALL-IN-ONE SENIOR LIVING

We're Family.

2018 OUR Journey WITH You

ANNUAL REPORT

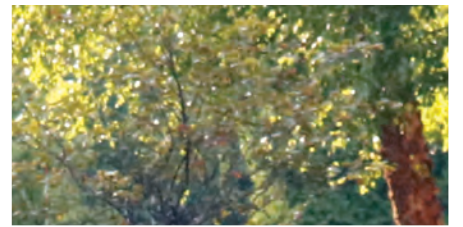


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Mission

Guided by Christian values, the mission of PPH is to provide a caring senior living community that affords our residents the opportunity to achieve their highest possible quality of life.

Core Values

INTEGRITY: Using our moral compass to always act in the best interest of our residents and Family and supporting Benevolent Care

FRIENDLY: Being present in every moment and providing exemplary service

QUALITY CARE: Doing the right thing with the right person, in the right setting, each and every time

COMPASSIONATE: Faithfully ministering to our residents and advocating for issues affecting them

RESPECT: Treating each person with human dignity and mutual respect

COMFORTABLE: All-in-one senior living community that respects differences and celebrates commonalities



LETTER FROM THE CEO

“Our Journey With You”

The journey of this senior living community began in the last decade of the nineteenth century. A group of dedicated church leaders gathered to discuss a growing concern within their congregations; an increasing number of older members needed assistance beyond the support that family and friends were able to provide. Further, they realized this need would likely continue to increase over time. And so, slowly and steadily, The Philadelphia Protestant Home has evolved to become a fixture in the Lawncrest neighborhood of Northeast Philadelphia.

As I write this letter, I recall the many individuals that have governed and guided PPH over 130 years. We have also been blessed with a multitude of wonderful caregivers, support staff, administrative personnel and volunteers. Many worked here (and some continue to work here) for two, three and even four decades or more. But with all the different people that have been a part of our history, and with our capacity increasing from a mere fifteen to six hundred residents, our mission has remained intact, as have our Values. This is something for which all of us who are part of the PPH Family can be both grateful and proud.

There are seven connected buildings on our campus. The oldest is Webb Pavilion, which dates back to 1967. It served as our nursing home until Pathways, the newest structure, was opened in 1998. After twenty years, it remains one of the finest skilled nursing and rehabilitation centers in the Delaware Valley. Gateway, Midway, Lawndale, Commons and Alpha were all added between 1977 and 1985, when PPH blossomed into a successful and respected continuing care retirement community, or CCRC. The beautiful and carefully maintained grounds complement the buildings and the surrounding neighborhood as well, for all to enjoy.

And so, our journey continues into the twenty-first century. Despite overbearing regulations, inadequate public funding and risk management pressures that make the business of operating a senior living community more difficult than ever, we remain fully committed to our mission of loving service to every person entrusted to our care. We cannot do it without you. Your gifts, no matter the size, help us and inspire us to continue on our journey. We never take your support for granted. Thank you so much!

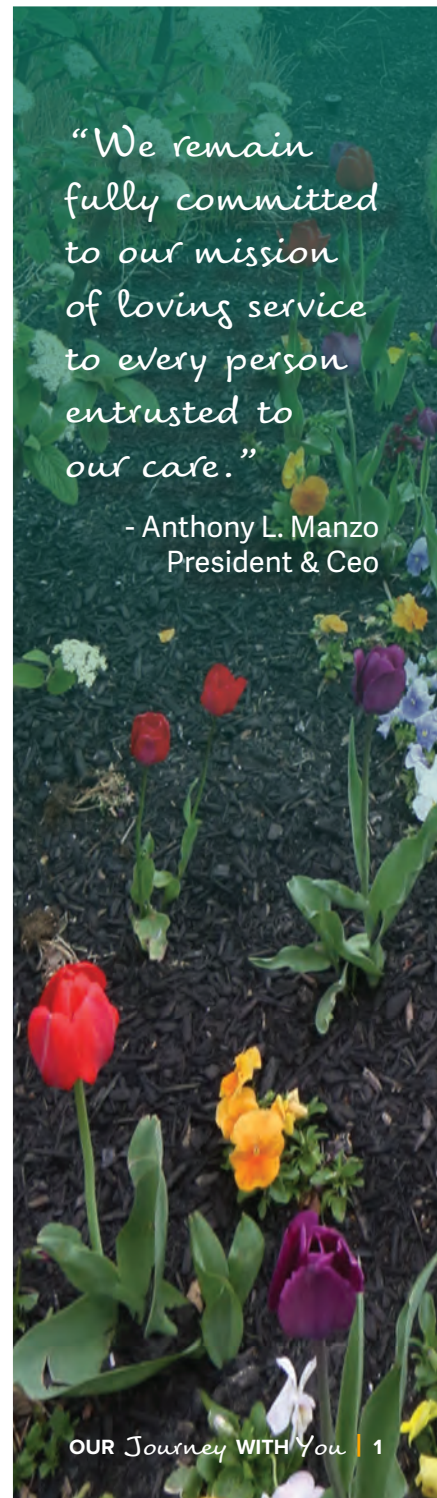


Anthony L. Manzo, President & CEO



“We remain fully committed to our mission of loving service to every person entrusted to our care.”

- Anthony L. Manzo
President & CEO





WHAT WE DO

OUR JOURNEY WITH YOU

Thinking back over the last 20 years, so much has changed. Cell phones have replaced pagers, fashion trends have evolved, and medical technology has advanced at breakneck speeds. While times have certainly changed, our steadfast commitment to provide quality care in a loving senior living community remains the same. With so much to do and with multiple levels of care, we are here to ensure that no matter where life takes you, our PPH Family will be there with you every step of the way.



All-In-One Senior Living

The Philadelphia Protestant Home (PPH) offers a true continuum of care, from independent living to personal care to skilled nursing and rehabilitation. In one place, with one team, you'll find everything you want to make these the best years: financial security, friendship, activities and entertainment.

You Belong

Our highly skilled team can respond to all resident needs. If specialists are required, we know who to trust and who to call. The care you receive here is personal – together, residents and PPH team members define what will enrich their lives and then help each other pursue those passions.

Services such as access to an on-site medical office and pharmacy, bank, gift shop, and transportation as well as amenities from an indoor pool, fitness center, classes, art studio, greenhouse, library, and even a bowling alley, provide you the freedom to live your best life. From a toothbrush to dental care, a movie to memory support – you'll find what you need on this one campus, all at a reasonable cost.

Rest Assured

You can rely on PPH for consistent high-quality care in a safe and happy place with friendly staff and neighbors. We also understand that sometimes the unexpected happens financially. That is why PPH Benevolent Care assures that residents will have the peace of mind knowing that even if they outlive their financial resources, they will always have a place to call home.



Pathways was recognized by *U.S. News & World Report* for the sixth consecutive year as one of the Best Nursing Homes in the U.S.



WHO WE ARE

PEOPLE WHO CARE

PPH assures seniors are valued and supported, every day and in every way—just like family!

Helping hands and caring hearts are always just a phone call away. Whatever you want is included...and so are you! Our connected buildings foster connected people. Classes, concerts and crafts and several clubs and committees to serve on are just a few of the ways residents enjoy daily life as a close-knit community.

As part of our commitment to enhance services, PPH is undergoing major renovations of all three personal care dining rooms, which, once complete, will feature elements and amenities that meet the specific needs of senior residents who require personalized care plans.

Our Chapters program ensures residents with Alzheimer's disease and other forms of memory impairment receive quality and compassionate specialized care. Our staff completes ongoing education and training programs.

We can and will be there consistently for our residents as they age. At PPH, you're choosing more than a reasonably priced home and health services – you're choosing a caring community and loyal family.



FOUNDERS' DAY: Celebrating 130 Years of Caring

Each year we celebrate Founders' Day to recognize our beginnings, when a small group of German Protestant ministers, in collaboration with community members, set forth to tend to the needs of aging parishioners. This collaboration was the founding of PPH as we know it today.

The cause in 1889 became the PPH mission, with Benevolent Care at its very core. Over the years, PPH has grown from one small house on North 5th Street to a 12.5-acre senior living community with a full continuum of healthcare for approximately 600 residents in Independent Living, Personal Care, and Skilled Nursing & Rehabilitation.



In 2018, the PPH Auxiliary, in staying true to our tradition of philanthropy, made their largest gift to date: \$15,000 that directly benefits PPH residents. Pictured below during the check presentation at Founders' Day: Barbara Stanton, Controller; Pat Coyne, Vice-President, PPH Auxiliary; Christine Blei, President, PPH Auxiliary; Anthony Manzo, President & CEO; Carol Altimari, Vice-President, PPH Auxiliary; Deanna Keough, Director of Development.



LETTER FROM THE Chairperson of the Board

Dear PPH Friends and Donors,

The milestone event for the 20th Anniversary of Pathways – Great Then, Better Now, celebrated all the people who helped make the vision to establish an affordable and comprehensive skilled nursing and rehabilitation center a reality.

For 130 years, your support of the PPH mission has made an immense impact on the quality of life for so many senior residents. Your generosity helps uphold the legacy of quality care and excellent service extending from Pathways throughout the entire PPH continuum of Independent Living and Personal Care.

Quality care and excellent service is a top priority for PPH employees who serve seniors living in Independent Living, Personal Care, and Pathways. The PPH Guardian Angel giving program, the CSI President’s Award, and opportunities for dementia training and education — all of which you will read more about throughout this report — reflect the emphasis PPH places on quality and service.

PPH opened the doors to Pathways two decades ago with tremendous hope and pride for its future and seniors in need. But we could never have predicted the impact it would make in the lives of residents and their families. All the accomplishments, all the lives affected, all the families supported at PPH, have been possible because of generous donors and friends like you.

Our journey with you has not only enabled Pathways to continue to be a best-in-class healthcare provider but also continues to give purpose and meaning, fellowship and friendship, health and wellness, and hopes and dreams to residents at PPH and every senior who joins the PPH Family!

Thank you for your personal commitment to helping us fulfill our time-honored mission.

Sincerely,

Catherine Nemeth
Chairperson, PPH Board of Directors

New this year to our Founders’ Day celebration was the presentation of the **CSI President’s Award**. The CSI award recognizes a staff member who demonstrates our Core Values and provides our residents with quality care and exceptional customer service. The inaugural award winner for 2018 was Eileen Bratton, former Senior Director of Nursing and current Pathways Night Supervisor.





Max Humpl, Independent Living Resident of the Year

BOARD OF DIRECTORS

Board Officers

- Anthony L. Manzo, President & Chief Executive Officer
- Catherine Nemeth, Chairperson
- Barbara Beckman, Esq., Vice Chairperson
- Ian M. Dougherty, Treasurer
- Patricia Long, Secretary
- Kathleen Wersinger, Assistant Secretary

Board Members

- William Brown
- Dianne Campbell-Thomas
- Fr. Alfonso J. Concha
- Arthur J. Donley, Jr., D.P.M.
- William Gross
- Anthony J. Luongo
- Eric Sigel
- Richard D. Soltan, Esq.

President's Leadership Team

- Anthony L. Manzo, President & Chief Executive Officer
- John Dubyk, Chief Financial Officer & Vice President, Finance
- Daphne Floyd, Vice President, Human Resources
- David Hughes, Vice President, Operations
- Mary Ann Parisse, Vice President Residential Living & Personal Care
- Annie Varughese, Vice President Skilled Nursing & Rehabilitation

RESIDENTS OF THE YEAR

Every year at Founders' Day PPH honors a resident from each level of care. These awards recognize their optimism, determination and perseverance while serving as positive examples for fellow residents and contributing to the well-being of the PPH community. The 2018 PPH Residents of the Year were: Max Humpl, Reggie and Betty Beauchamp - Independent Living Resident of the Year; Heidi Averhoff, Gertude Corley - Personal Care Resident of the Year; and Florence Fegeley, Carmela Heine - Pathways Resident of the Year.



Heidi Averhoff, Personal Care Resident of the Year



Florence Fegeley, Pathways Resident of the Year



VOLUNTEERS

Frances Aigles
 Audrey Alston
 Virginia Alvord
 Betty Anders
 Heide Averhoff
 Peg Bachman
 Margarete Badke
 Jeanne Ballay
 Dorothy Barber
 Dolores Barraclough
 Martha Baun
 Ruth Beaucheane
 Betty Bedford
 Dorothy Behm
 Marianne Black
 Christine Blei
 Jane Blewett
 Jean Blood
 Cathy Bluett
 Gwen Blum
 Dolores Bohn
 Irene Braun
 Anna Marie Bresnan
 Donald Bresnan
 Margaret Brooker
 Sara Brower
 Rev. Sandra Brown

Jane Brough
 Rev. Randy Brubaker
 Mary Anne Brzyski
 Julia Bundschuh
 Lorraine Busch
 Lois Cala
 Marie Campbell
 Leona Carey
 Adrienne Carter
 Ted Cherrington
 Nancy Chilutti
 Rosemary Clark
 Dolores Clarkson
 Susan Cleary
 Hazel Clouse
 Frank Clyde
 Mary Clyde
 Jewell Coyle
 Patricia Coyne
 Susan Creevey
 Anna Creneti
 Marianne Curran
 John Danzeisen
 Virginia Danzeisen
 Karen Darrigo
 Theresa Daugherty
 Miriam Davidson
 Betty Dawson

Rev. Charles Dear
 Walter Dec
 Viola DeFrancisco
 Darrah Degnan
 Carol Delgado
 Barbara Desiderio
 Carmella Dick
 Nancy Diernback
 Kathy Doran
 Carol Drummond
 Alice Durham
 Isabel Edwards
 Lydia Eichner
 David Elliott
 Josephine Ellison
 Doris Everly
 Dorothy Fairweather
 Jane Fendell
 Mike Fesnak
 Dee Finnegan
 Jane Fischer
 Morene Freedman
 Annie Freeman
 Janet Freidel
 Grace Furphy
 Dot Gallagher
 James Gallagher
 Laura Gallagher
 Ruth Garvin
 Margaret Gentles
 Theresa A. Gilbert
 Richard Gill
 Christel Ginsberg
 Beverly Gordy
 Arlene Graber
 Richard Graber
 Allan Graham
 Anna Grailing
 Chris Groeber
 Hugo Groeber
 Edith Grofcsik
 William Gross
 Patricia Hahn
 Kathleen Halus
 Janet Hamilton

Ellen Hanssens
 Natalie Hardiman
 Emma Harris
 Gloria Harrison
 Gunter Hauer
 Howard Hausher
 Paul Hedges
 Charles Henry
 Priscilla Henry
 Lucille Hite
 Evelyn Hladchuck
 Jean Holland
 Barbara Horner
 Karen Hoyle
 Jeanette Hughes
 John Hughes
 Ronald Hugo
 Carol Hummel
 Dave Hummel
 Max Humpl
 Phyllis Humpl
 Marie Hutchinson
 Virtner Hynes
 Evelyn Jarrett
 Janice Jung
 Joan Kelly
 Rose Marie Kelly
 Joyce Kerstetter
 Ann Kniese
 Joanne Koelle
 Barbara Kollmer
 Rev. Rodney S. Kopp
 Anneliese Kraemer
 Art Kramer
 Doris Kramer
 Peggy Kramer
 Rev. Ben Krey
 Dolly Lafferty
 James Leahy
 Pat Lawson
 Karl Loewe
 Ruth MacBride
 Elizabeth Malec
 Rev. Jane Marston
 Doris Mason

MEALS ON WHEELS VOLUNTEERS

Kathy McAdoo
 Jeanne Ballay
 Jane Brough
 Gisela Broughton
 Maryann Curran
 Jimmy Gaughan

Patty Gaughan
 Emma Harris
 Ella Johnson
 Caryn Khuner
 Ginny Muller
 Janet Stott



2,119
 TOTAL MEALS ON
 WHEELS DELIVERED

Kathleen McAdoo
 Connie McArdle
 Miriam McCauley
 John McConnell
 Sister Mary Jo McDonnell
 Mary Mieloch
 Norma Mueller
 Virginia Muller
 Virginia Murphy
 Pat Muschert
 Pat Musgrove
 Cathy Myers
 Barbara Mylod
 Carol Mylod
 Marion Noack
 James O'Donnell
 Joan O'Meara
 Emma Osborn
 Anne Morrell
 David Morrell
 Hazel Peatman
 Mary Pekala
 Anne Plossl
 Donna Popp
 Helen Porter

Rose Posey
 Nancy Post
 Lila Powals
 Alma Prince
 Linda Reichert
 Barbara Renn
 Carol Rhodes
 Charmaine Richardson
 Helen Ricker
 Father Richard Robyn
 Deanna Roth
 Robert Rudolph
 Elaine Santore
 Jean Sawyer
 Frances Sayers
 Dorothy Schaffer
 Therese Schmicker
 Eleanor Schmid
 Rev. Sonke Schmidt-Lange
 Helen L. Schneider
 Dolores Shaw
 Margie Simon
 Mildred Sours
 Rev. Harry Spink
 Annemarie Steinfoffer

Marcy Strassmann
 Wally Strassmann
 Janet Stott
 Betty Sweeney
 Edward Sweeney
 Rev. Dr. John Sweet
 Gloria Swope
 Mary Thomas
 Tom Thomas
 Richard Trickerly
 Pastor Troutt
 Dolores Trueman
 Sarah Unrath
 Marianne Vescovich
 Lena Wallack
 Connie Whitfield
 Joyce Wichterman
 Heather Windle
 Lester Witt
 June Wodowski
 Doris Woollerton
 John Wozniak
 Rev. R. Don Wright
 Betty Wylot

20+ YEAR RESIDENTS

32 YEARS
 Jewell Coyle

26 YEARS
 Hazel Peatman

24 YEARS
 Regina McGovern

23 YEARS
 Edith Uhlman

22 YEARS
 June Wodowski

21 YEARS
 Robert Rudolph

20 YEARS
 James Gallagher
 Eleanor Schmid

AUXILIARY MEMBERS

Carol Altimari
 Debbie Andrews
 Beulah Behm
 Christine Blei
 Cathie Bluett
 Susan Bogush
 Eileen Bratton
 Anna Marie Bresnan
 Donald Bresnan
 Jacqueline Brigden
 Margie Brooker
 Julia Bundschuh
 Lisa Burke
 Mary Ann Cassizzi
 Carol Cherrington
 Bill Conaway
 Jewell Coyle

Patricia Coyne
 Anna Crenti
 Mariann Curran
 Betty C. Dawson
 Carol Delgado
 John Dubyk
 Cindy Faillace
 Michael Fesnak
 Jane Fischer
 Janet Freidel
 Margaret Gentles
 Cathy Gephart
 Richard Graber
 Christine Groeber
 Hugo Groeber
 Pat Hahn
 Natalie Hardiman

Mary Hathaway
 Charles Henry
 Priscilla Henry
 Lucille R. Hite
 Ron Hugo
 Kathe Jaskel
 Deanna Keough
 Bridget Klotz
 Anneliese Kraemer
 Art Kramer
 Peggy Kramer
 Dorothy "Dolly" Lafferty
 Pat Lawson
 Karl Loewe
 Anne Luig
 Anthony Manzo
 Kathleen McAdoo

Shirley Morgan
 Jack Price
 Helen Schneider
 Ellen Schultz
 Phylliss Schultz
 Barbara J. Stanton
 Helen Stec
 Darlene Stein
 Annemarie Steinhofer
 Dolores Trueman
 Annie Varughese
 Lee Wallack
 Kathy Wersinger
 Sharon E. Williams
 Lester Wit
 John Wozniak
 Linda Xander

OUR FOCUS

Building a Better Community

FINANCIAL ASSISTANCE

PROVIDING

688 PEOPLE

MEANINGFUL EMPLOYMENT,

who paid **\$613,184** in city wage taxes and **\$445,691** in state taxes in 2018.

\$539,951

IN BENEVOLENT CARE,

which supports residents who outlived their financial resources and are no longer able to afford the cost of their care. The need for Benevolent Care increases each year by 8 to 10 percent.

PROVIDING

\$1,941,789

in uncompensated medical care.



COMMUNITY BENEFIT

As a non-profit senior living community, we take great pride in our commitment to reinvest our resources to improve the well-being of not only our residents, but also the larger community. We do this through our comprehensive community benefit program, without financial incentive, focusing on five key areas of need:

Social Accountability

- Providing housing and services for more than **600 residents** and many members of the community.
- Providing affordable housing to low-income residents of the community.
- Providing home and community-based services through the Bridge to Care program for seniors who wish to remain in their homes.
- Providing **2,119 meals** through NE Meals on Wheels to seniors in our community.
- Helping hundreds of seniors regain maximum independence during their stay in Pathways Skilled Nursing and Rehabilitation Center, enabling them to return to their own homes.
- Offering respite and dementia care as part of our Personal Care program.
- Donating food, clothing, furniture, and household items to various charitable organizations.
- Ministering to the diverse spiritual needs of all residents and others in the community.

Health and Wellness

- Offering fitness and aquatics programs to residents as well as 350 community members.
- Providing space for the Tivity Health Silver Sneakers program and Silver & Fit program.
- Hosting an annual Wellness Symposium, blood drives, and providing flu shots.

Community Support

- Providing space for meetings and events free of charge to 15 community, church, school and civic organizations.
- Serving as Grand Marshall for the Lawncrest Fourth of July Parade.
- Hosting a Red Cross blood drive resulting in **14 units of blood**, potentially saving up to 42 lives.
- Participating as active members in local community and business associations and community service projects, including churches, schools, scout troops, veterans, chambers, senior centers and libraries.
- Inviting the community to attend **free educational sessions**, summer concerts, veterans events, and social activities.
- Providing professionally guided services to resident and community veterans and their families to assist with and expedite the application process for veterans benefits.
- Offering intergenerational programs, including **summer camps for 30 children** and a tutoring program consisting of tutors volunteering with Rhawnhurst School, serving kindergarten through second-grade students every week.
- Making our outdoor digital sign available to local community organizations to post messages at no cost.

Training and Education

- Serving as a training site for medical students, registered nurses, licensed practical nurses, special education students, area high school students, and other future healthcare professionals.
- Providing three senior internships in recreational therapy to Temple University students, who each completed 600 hours of training.
- Promoting volunteerism to residents, staff, and members of the community. **In 2018, approximately 200 volunteers, including residents, community members, high school students and college interns, volunteered nearly 37,000 hours of community service** to our family, saving time and money.
- Providing **\$4,000 in healthcare education tuition assistance** for five PPH employees through the Eberhard and Helen Schea Endowment Fund for Healthcare Education.

CENTENARIANS

102 YEARS OLD

Marie Armstrong
Thelma Townsend
Sylvia Verbin
Giselda Vettrano
Catherine Wagner

101 YEARS OLD

Cecelia Amato
Jennie Kosinski

100 YEARS OLD

Ellen Evans
Helen Harnatkiewicz
Annamma John



State Representative Jared Solomon presents centenarian Helen Harnatkiewicz with a certificate of honor.

OUR IMPACT: *Superior Care*



GREAT THEN, BETTER NOW

In 2018 we celebrated the 20th Anniversary of Pathways Skilled Nursing and Rehabilitation Center. Since 1998, PPH has cared for nearly 4,000 skilled nursing residents and provided nearly one million days of care to skilled nursing and rehabilitation residents and community members combined.

In the two decades since its opening, Pathways has grown to become a beacon of hope for seniors, consistently earning and receiving recognition as a best-in-class healthcare center.

Even as we celebrate our treasured past, we look forward to our bright future. PPH is committed to serving the needs of residents living with dementia and other diseases that impact memory with our Certified Dementia Training program and Second Wind Dreams Virtual Dementia Tour®.

These forward-thinking programs are just some of the ways in which PPH aims to improve its care in the years to come. PPH may be great now, but just imagine where we will be in the next 20 years!



PATHWAYS GRAND OPENING 1998

Ron Dyson, Retired PPH President & CEO, (center left) and Anthony Manzo, PPH President & CEO, (center right) partake in the official ribbon cutting ceremony along with former PPH employees and elected officials at the opening celebration for Pathways in 1998.

CSI SPOTLIGHTS

PPH introduced our Customer Service Imperative program (CSI) which is an ongoing strategic initiative. With CSI, we're continually identifying and improving areas of service that impact satisfaction among the PPH community. Here are a few CSI highlights from 2018:

Gateway Manor, First Floor Renovation

- Received lighting and sound renovations
- Created brighter, more homelike and inviting atmosphere
- Reduces energy usage
- Neater appearance with concealed wiring

New Addition to PPH Fleet – Wheelchair Accessible Van

- Includes a state-of-the-art wheelchair lift
- Also contains ample seating for ambulatory residents
- Displays attractive PPH logo, enhancing community awareness
- Features smooth-ride technology

Convenient New Pathways Onsite Pharmacy

- Same-day pickup and delivery
- Free medication disposal
- Free prescription transfer
- Visit today and meet our new pharmacist!

Introducing: A Brighter “Concourse”

(The hallway upgrade connecting Alpha and Gateway Manors)

- New windows and fresh paint colors
- Safety handrails
- Inspiring works of art
- Temperature-controlled

Upgraded Personal Care Shower Rooms

- Newly renovated with upgraded slate tile and heated floors
- Overhead heat lamps
- Spacious size accommodates wheelchairs and more
- Ample shelving for personal belongings



OUR DONORS: SUPPORTING QUALITY CARE AND PEACE OF MIND

Annual Giving

PPH conducts annual appeals twice a year to loyal donors. Some of our friends give a one-time heartfelt donation and many others choose to make regular monthly or annual gifts commensurate with their giving ability. The majority of the gifts support Benevolent Care or Area of Greatest Need, enabling PPH to uphold its mission.

PPH Benevolent Care supports residents who have outlived their financial resources and no longer are able to afford the cost of their care. Our ability to enhance programs and services and improve the well-being of our residents is a growing expense that depends largely on the philanthropic support of our generous donors.



\$653,286

AMOUNT OF DONATIONS
IN 2018 THANKS TO OUR
GENEROUS DONORS

PPH Giving Societies

The PPH Annual Donor Appreciation Dinner celebrates members of the two PPH giving societies - **The Bergdoll Society** and **The Heritage Society**. These societies exemplify the legacy of giving that supports access to affordable, quality care for the residents of PPH and the greater community both now and in the future. It is this heritage that has helped sustain our mission and further our core values of care and compassion. This year, we expanded the criteria for the award given each year at the annual donor appreciation dinner to include the heritage of giving demonstrated by members of these two societies.

The PPH First Annual Donor Appreciation Award honors a donor with a giving heart who embodies a culture of benevolence.

The PPH Community Leadership and Service Award honors a partner in our community who shares our values and whose leadership serves the needs of others.

The Bergdoll Society was established in 2006 to recognize annual and loyal donors. They are donors who have made a cumulative gift of \$500 or more in the previous calendar year or have consistently made a gift ten consecutive years or more. The Society was named after Elizabeth Bergdoll who left PPH a gift in her will. That initial \$15,000 was used to buy the land that now is our expansive senior living community.



The family of the Rev. Harry Spink accepts his posthumous Donor Appreciation Award, along with his memorial plaque, which will be displayed outside of the PPH chapel.



The Reverend Brubaker accepts the PPH Community Leadership and Service Award on behalf of Crescentville United Methodist Church.



THE BERGDOLL SOCIETY

President's Circle (\$10,000+)

The Arcadia Foundation
Dr. Marcia Boraas
Mr. Roger S. Boraas
Estate of Dorothea Burke
Mr. and Mrs. Ralston H.
Deffenbaugh
Estate of Lydia Oliver
PPH Auxiliary
PPH Chapel Offerings
Estate of Marion Rowen
Estate of Thelma L. Saunders
Ms. Helen L. Schneider
Taubel Estate
Estate of Charlotte M. Webb

Founder's Circle (\$5,000 - \$9,999)

Patricia D. Baccash, M.D.
Mr. Frank E. Burger
Estate of John E. Hughes

Visionary Circle (\$2,500 - \$4,999)

Mrs. Jacqueline P. Brigden
Mr. and Mrs. William B. Davis
Ms. Anne T. Flanagan
Mr. Paul M. Hedges, Sr.
Estate of Roman Lempa
Mr. and Mrs.
Anthony L. Manzo
PPH Craft Groups
Estate of Lorraine Ann
Rudolph
Mr. Robert C. Rudolph
Estate of George A. Schlosser
The Rev. Kenneth H. Smith
Estate of Rev. Harry N. Spink
Mrs. Brigitte E. Steck

Leadership Circle (\$1,000 - \$2,499)

Mrs. Carol R. Altimari
American Heritage Federal
Credit Union
Mr. Robert A. Andres
Barbara R. Beckman, Esq.
Mrs. Eileen Bratton
Mr. and Mrs. Frank Burger, Jr.
Mrs. Mary Ann Cassizzi
Mrs. Daphne G. Floyd
Mrs. Jean E. Gibson
Mr. William L. Gross
Estate of Lorraine
Haussmann
David E. Heilman, Esq.
Mr. David J. Hughes
Mr. Ronald E. Hugo
Mr. John Hunt
Hyperion Bank
James E. Caroline Schea
Lloyd Charitable Fund
Jeanes Hospital/Temple
University Health System
Mr. W. Russell Koerwer and
Mr. Stephen F. Schreiber
Lawndale Baptist Church
Mr. Karl Loewe
Mr. James W. Miller
Mr. and Mrs. Michael Nielson
PPH Greenhouse
The Rev. Dr. Jack F. Price
Mrs. Barbara M. Renn
Mr. and Mrs. Emil W. Scharer
Mr. Charles D. Schmidt
Drs. Robert and Eileen Shore
Mr. and Mrs. Richard Soltan
Mr. and Mrs. Thomas J.
Thomas
Mr. Richard Trickey
Ms. Kathleen Wersinger

Mrs. June L. Wodowski
Mr. John W. Wozniak, Jr.

Benefactor Circle (\$500 - \$999)

Mrs. Margarete Allen
Ms. Barbara A. Bassett
Mr. Jan Black
Mr. James P. Bodine
Ms. Lisa Burke
Mr. William Conaway
The Rev. Alfonso Concha
Ms. Patricia Crawford
Mr. Thomas Dawson
Ms. Darrah Degnan
Mr. Patrick Donohue
Mr. & Mrs. John J. Dubyk
Mr. David E. Elliott
Mrs. Cindy Faillace
Mr. Michael Fesnak
Mr. Barry P. Fineman
Mrs. Betteanne Fitzwater
Mr. Patrick V. Flanagan
Mr. Nicholas J. Forlano
Ms. Linda L. Gallagher
Mr. William M. Giammaruti
Mr. Michael Gilbert
Mr. and Mrs. Richard Graber
Mrs. Lynn Grudowski
Ms. Jennifer Hunter
Mrs. Barbara A. Jacobs and
Mr. Malio E. Ventresca

Mr. and Mrs. James Kennedy
Mrs. Bridget M. Klotz
The Rev. and Mrs.
Rodney S. Kopp
Mr. Ray Lefton
Mr. Charles P. Long
Mrs. Ruth E. MacBride
Mr. Michajlo Matijkiw
Mrs. Edna S. Mattson
Mrs. Laura A. McMullin
Mrs. Virginia H. Mesibov
Mr. Charles Morlock
Ms. Catherine A. Nemeth, CPA
Mrs. Kathleen Nucero
Mrs. Mary Ann Parris
Mr. Gregory Petrucci
Mr. and Mrs. Garry Pfeil
The Rev. Lucy E. Pierre
PPH Epicurean Glass Works
Ron S! Charitable Fund
Mr. Derrick Sawyer
Ms. Maureen Solomon
St. Paul's Evangelical
Lutheran Church
Mr. and Mrs. Wallace A.
Strassmann
Mrs. Joan E. Streit
Mr. Thomas Swierzy
Mrs. Rita Sydow
Ms. Joanne Takata
Mrs. Annie Varughese
Mrs. Sharon Williams

PARTNERING CONGREGATIONS

All Saint's Episcopal Church
 Bear Ye One Another's Burdens Ministries
 Berachah Church
 Bethany United Church of Christ
 Bethel Church at Philadelphia Mills
 Beulah Tabernacle
 Church of St. William
 Crescentville Baptist Church
 Crescentville United Methodist Church
 Elkins Park Presbyterian Church
 Fox Chase United Methodist Church
 Frankford Memorial Presbyterian Church
 Frankford Memorial United Methodist Church
 Grace Trinity United Church of Christ
 Immanuel Lutheran Church
 Lawndale Baptist Church
 Lawndale Holy Grace Presbyterian Church
 Memorial Presbyterian Church
 Pilgrim Baptist Church
 Prince of Peace Lutheran Church
 Salvation Army Citadel
 St. John's Evangelical Lutheran Church
 St. Paul's Evangelical Lutheran Church
 St. Stephen's United Church of Christ
 United Methodist Church of the Redeemer
 Watch God Move Deliverance Ministries

LOYAL DONORS OF THE BERGDOLL SOCIETY

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 Ms. Lesbia Montas
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10 Years

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 Pretty Pickin's
 Mr. and Mrs. Joseph J. Ramsey
 Mrs. Brigitte E. Steck
 Ms. Ella Steiner

The Heritage Society

In 1990, The Heritage Society was created – and its purpose remains – to honor and acknowledge our generous donors who have made a planned gift, also known as a legacy gift. Their generosity helps to ensure a future of enduring strength, vitality, and growth.

Legacy Giving

A legacy gift is a type of gift that is made during a donor’s lifetime and received after their death. It is often a gift in a will or a beneficiary designation of a charitable gift annuity, life insurance policy, or 401k. This is the type of gift that qualifies one as a Heritage Society member.

Members of the society are leaders whose values so closely mirror those of PPH that they want to ensure the same values are carried out for the good of the residents who come after them.

Today, The Heritage Society consists of 172 total members; 52 who are still here with us today. Since 1990, gifts from members of The Heritage Society who have gone before us total approximately \$7.1 million! This generosity is from people who had faith that their funds would be put to good use.

It is this incredible heritage of giving that has helped sustain our mission and further our core values of care and compassion.

“Since 1990, gifts from members of The Heritage Society who have gone before us total approximately \$7.1 million!”

- Deanna Keough, Director of Fund Development

Five members were inducted into the Class of 2019 Heritage Society to honor their legacy gifts and one current member was recognized for his additional legacy gift. Legacy gifts help ensure that residents who come after them will have access to affordable, quality and loving care.



From the left: Michael Fesnak, Gloria Swope, John Wozniak and Jane Blewett were honored during the Class of 2019 Heritage Society Induction Ceremony that took place during the Annual Donor Appreciation Dinner.

2019 NEW MEMBERS:

Anonymous
Jane Blewett
Shirley Morgan
Gloria Swope
John Wozniak

2019 ADDITIONAL LEGACY GIFT:

Michael Fesnak

If you would like to join this prestigious group of donors, please contact the Fund Development Department at 215.697.8586. If you are already a member, we appreciate your help in identifying and connecting us with other potential donors.

THE HERITAGE SOCIETY MEMBERS

Anonymous	Mr. Michael Fesnak	Ms. Margaret Krauss*	Miss Lorraine Rudolph*
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Mrs. Frieda Allen*	Ms. Maureen Fitzpatrick	Ms. Alice Lainhoff*	Ms. Thelma Saunders*
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Ms. Dorothea J. Burke*	Mrs. Dorothy C. Hood*	Ms. Shirley A. Morgan	Ms. Ethel M. Thegen*
Mrs. Elsie F. Carcione*	Mr. Ronald S. Howarth*	Mr. William R. Morris*	Mrs. Edith Uhlman
Mr. John C. Cavanaugh*	Mr. Wilson Huffnagle*	Mrs. Irma Morrissy*	Mrs. Elizabeth Ullrich*
The Rev. Carol Chamberlain	John E. Hughes, Ed.D.*	Mrs. Florence Morton*	Mrs. Sarah Unrath*
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*Deceased

Tribute Giving

Tribute gifts are wonderful ways of recognizing someone special. These gifts represent a lasting tribute to a special person – or group of people – while helping propel the PPH mission and supporting our efforts in maintaining a secure and comfortable environment. **Please visit PPHFamily.org/giving to view our 2018 Tribute Gift Donor Report.**

Honorary Gifts

An honorary tribute gift can recognize someone special or commemorate a milestone celebration such as a birthday or anniversary. This gift will truly mean the world to the recognized party while making a world of difference to others here. An acknowledgement letter will be sent to notify the designee of the gift.

Memorial Gifts

A memorial gift celebrates an individual who was admired, loved, and respected – a lasting tribute to the important role he or she played in the lives of others. Families often ask for tribute gifts through an obituary in lieu of flowers. It can establish a permanent link with the past and encourages others to participate in a vision for the future. PPH notifies the next of kin of your memorial contribution through a formal letter signed by the PPH President & CEO.

Paving the Walk of Remembrance

For a gift of \$100, family members, friends, businesses, and organizations can have their names or the names of a loved one permanently inscribed on a brick lining the pathway of our Walk of Remembrance. This beautiful, serene garden is a special place for meditation, healing, and remembrance.

Guardian Angel Gifts

The PPH Guardian Angel program enables you to recognize a special caregiver or other PPH employee who has made a profound impact in your life or the life of a loved one. A donation of \$250 or more is given to support PPH and is made in honor of the Guardian Angel you wish to recognize. The Angel is given a certificate and custom PPH Guardian Angel lapel pin during a surprise presentation from the PPH President and CEO, their supervisor, members of the President's Leadership Team and the donor.

Guardian Angels become eligible to receive the CSI President's Award given during the annual Founders' Day celebration. The award, the most prestigious an employee can receive, shows the emphasis PPH places on the PPH values.



2018 GUARDIAN ANGELS

Eileen Bratton , Pathways Night Supervisor
Luinegat Destin , Nurse Aide
DeVon King , Dining Services
Barbara Renn , IL Resident
Arlene Rodriguez , Maintenance
Tina Schultz , Dining Services



Rev. Ken Smith (left) recognized inaugural Guardian Angel Luinegat Destin, PPH Nurse Aide, (right) for her compassionate care.



PPH dining services employee Devon King (right) was presented his Guardian Angel certificate by his supervisor, PPH dining services director, Lisa Burke (left). Residents gave a group gift to recognize Devon's excellent service.



Employee Giving

PPH employees give back through the **Employee Giving Program**, which enables donations through payroll deduction, a convenient way for employees to support the PPH mission. Employees can also help meet the personal needs of a resident on Benevolent Care by designating an additional one-time gift to the **Adopt-A-Resident Program**.

Our employees see firsthand the immense difference quality care, robust socialization and recreation programs, affordable living, and peace-of-mind security can make in the lives of the senior residents we serve, and their contributions continue to make a profound impact.

EMPLOYEE DONORS

Ursile Aurelien	Jim Felix	Kathleen Meaney
Robert Andres	Anthony Fernandez	Lesbia Montas
Jacqueline Bergevin	Barry Fineman	Kathy Nucero
Cathy Boland	Daphne Floyd	Kyle Ozimkiewicz
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Mary Ann Cassizzi	John Hunt	Mary Smith
Diane Chabin	Jennifer Hunter	Maureen Solomon
Carol Cherrington	Kathleen Jaskel	Barbara Stanton
Bill Conaway	Kayla Jurimas	Rita Sydow
Kathryn Conda	Deanna Keough	Helen Toner
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Patrick Donohue	Bridget Klotz	Karen Votel
John Dubyk	Anne Luig	Sharon Williams
Cynthia Faillace	Anthony Manzo	Donna Wojcik
Margaret Felix	Laura McMullin	Dexter Wormly

*Also made a one-time gift to the Adopt-a-Resident program

Grants and Foundation Giving

PPH relies on grant funds through generous corporate and private foundations, donor-advised funds and other sources to provide upgraded programs and services or fund capital improvements not affordable in our annual operating budget. Grant monies also help underwrite ongoing professional development and continued education and training for the dedicated staff who care for the residents we serve.

Grants Received

The Arcadia Foundation

In 2018 PPH was the recipient of two generous grants from the Arcadia Foundation. The first was a new wheelchair-accessible van that was first used to take a group of Pathways residents and staff to a Phillies game. The Arcadia Foundation also funded certified dementia memory training for staff members, helping further PPH's commitment to better serve the needs of residents living with dementia and other conditions that impact memory.

Ron S! Charitable Fund

The Ron S! Charitable Fund was established to honor the memory of Ron Silberstein, who passed away on Christmas Day 2015. His parents, PPH residents Marge and Tom Sexton, and brother, Joe Silberstein, continue Ron's spirit of giving to organizations that support the principles of social justice that Ron valued. They generously donated money to fund the Second Wind Dreams Virtual Dementia Tour®, a virtual simulation that allows caregivers and family members of loved ones living with dementia to experience the challenges of the disease so that they are better able to provide quality care.

Anna T. Jeanes Foundation

The mission of the Anna T. Jeanes Foundation is to provide for the health and wellness of the geographic community served by Temple Jeanes Hospital. This year, a grant from the foundation helped continue bringing trained and expert music therapists from the Settlement Music School to the PPH campus for another 12-week program to benefit residents in our Personal Care Chapters Memory Care Unit. Music therapy programs such as this have shown positive results, contributing to the reduced use of psychotropic medications for managing the symptoms of Alzheimer's disease, dementia, and other forms of age-related memory loss.

The Eberhard and Helen Schea Endowment Fund for Healthcare Education

Five scholarship recipients were awarded the 2018 Schea Scholarship. The Eberhard and Helen Schea Endowment Fund for Healthcare Education was established in 2007 to support continuing healthcare education programs, which promote the overall well-being of PPH residents and staff. The fund is named in honor of Eberhard "Ebbie" and Helen Schea, long-time PPH residents, supporters and donors. Scholarships were awarded to five PPH employees seeking secondary education. Winners are chosen based on financial need, academic merit, and an essay on how the funds will be used to advocate their careers in healthcare and senior services.

2018 SCHOLARSHIP RECIPIENTS:

Amelia Jabar, Recreation Therapy

*Michael McLaverty,
Information Technology*

Bianca Monterasso, Safety and Security

Jasmere Morrison, Dining Services

Julianne Watkins, Social Services



VP of Human Resources, Daphne Floyd (center) with the 2018 Schea Scholarship Recipients: (from left): Julianne Watkins, Bianca Monterasso, Michael McLaverty, and Jasmere Morrison. Not Pictured: Amelia Jabar.

2018 GALA PREMIER SPONSORS

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Band Sponsor

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Welcome Reception Sponsor

Southeastern Home Health Services

Auction Sponsor

Walsh & Nicholson
Financial Group

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Optum

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The 13th Annual PPH Gala for Benevolent Care:



The PPH 13th Annual Gala for Benevolent Care presented by Temple Jeanes Hospital, which took place on Friday, September 28th, at the Philadelphia Ballroom in Northeast Philadelphia, was a terrific success. Each year, the fun and festivities directly support Benevolent Care for a growing population of PPH residents who have outlived their financial resources and no longer can afford the cost of their care.

PPH welcomed more than 250 attendees to Lovin' Philly. Guests enjoyed a welcome reception, silent auction, dinner, dancing, and entertainment from the popular live band, LEGACY. The evening also included exciting raffle and door prizes and a 50/50 sponsor challenge, with all proceeds directly benefitting PPH.



2018 GALA SPONSORS

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Wise Guy's Construction, LLC.

OUR FISCAL Responsibility

FINANCIAL STATEMENT

2018

2017

ASSETS

Current Assets	\$ 3,950,252	\$ 5,465,326
Assets whose use is limited	26,442,310	29,049,359
Property and Equipment, Net	24,546,474	22,971,114
Annuities Receivable	33,505	56,496
Derivative Financial Instrument	174,046	0
TOTAL ASSETS	\$ 55,146,587	\$ 57,542,295

LIABILITIES AND NET ASSETS

Current Liabilities	\$ 5,260,976	\$ 4,723,617
Long -Term Debt	16,466,665	18,294,214
Other Liabilities	490,112	648,647
Deferred Revenues	7,141,141	7,551,487
Derivative Financial Instruments	-	6,419
Net Assets	25,787,693	26,317,911
TOTAL LIABILITIES and NET ASSETS	\$ 55,146,587	\$ 57,542,295

UNRESTRICTED REVENUE AND EXPENSE

Net Resident Service Revenue	\$ 30,803,737	\$ 29,841,975
Other Revenues	719,861	620,336
Contributions	266,314	451,797
Investment Income	1,727,254	1,206,380
Net Assets Released from Restrictions	263,117	187,063
TOTAL UNRESTRICTED REVENUE	\$ 33,780,283	\$ 32,307,551
Less: Operating Expense	31,159,453	31,580,900
OPERATING INCOME	\$ 2,620,830	\$ 726,651

OTHER INCOME

Change in Fair Value of Derivative Financial Statement	180,465	185,783
Change in Net Unrealized Gain (Loss) on Investments	(3,383,737)	2,734,205
Net Assets Released from Restriction Used for the Purchase of Property and Equipment	24,392	1,000
(DECREASE)/INCREASE IN UNRESTRICTED ASSETS	\$ (558,050)	\$ 3,647,639

RESTRICTED NET ASSETS OTHER INCOME

Contributions	\$ 338,332	\$ 205,313
Change in Value of Annuities	(22,991)	17,921
Less: Net Assets Released from Restrictions	287,509	188,063
(DECREASE)/INCREASE IN RESTRICTED ASSETS	\$ 27,832	\$ 35,171



The Philadelphia Protestant Home
ALL-IN-ONE SENIOR LIVING

We're Family.



CONTACT US

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215.697.8086

Personal Care and Healthcare Admissions

215.697.8031

Fund Development Department

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The Philadelphia Protestant Home

6401 Martins Mill Road, Philadelphia, PA 19111

PPHFamily.org | info@PPHFamily.org

